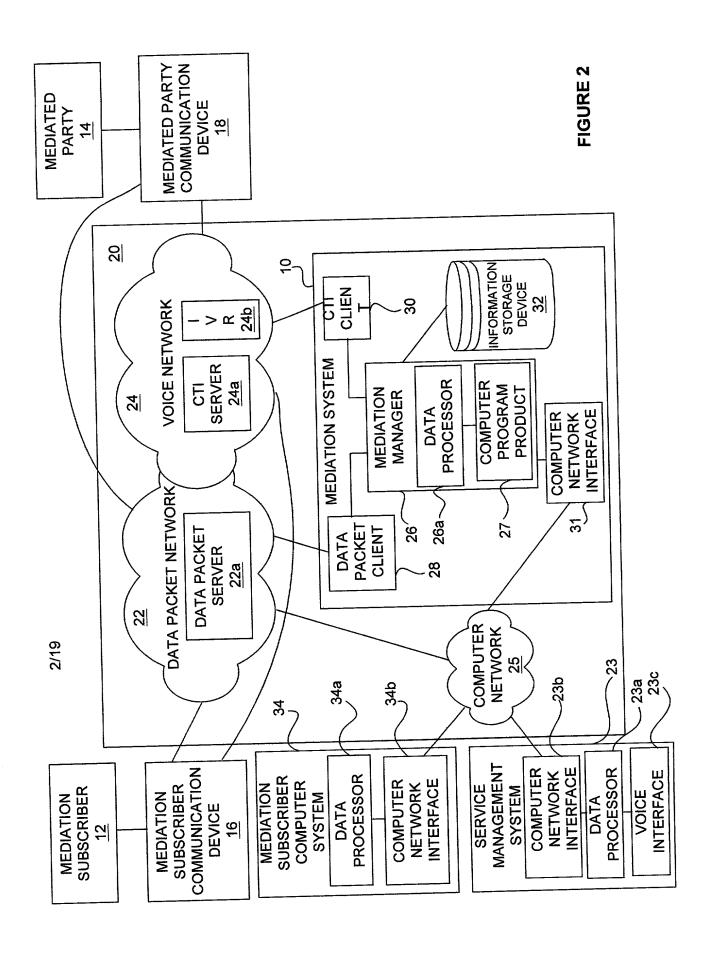


FIGURE 1



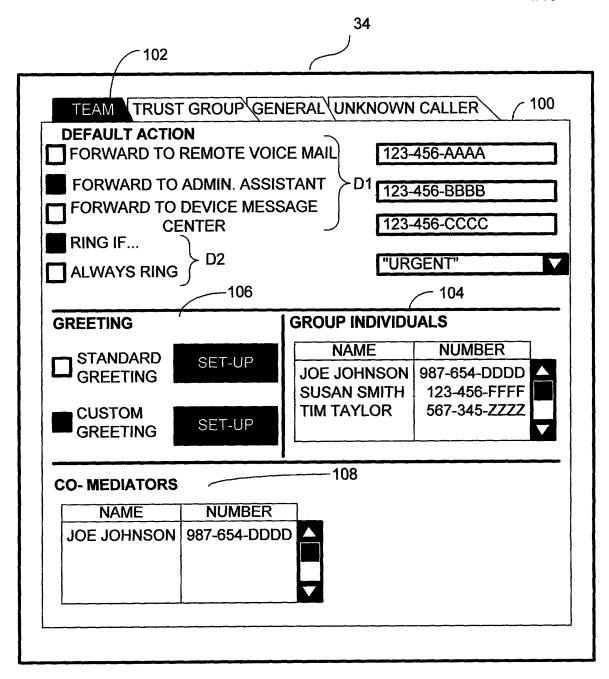
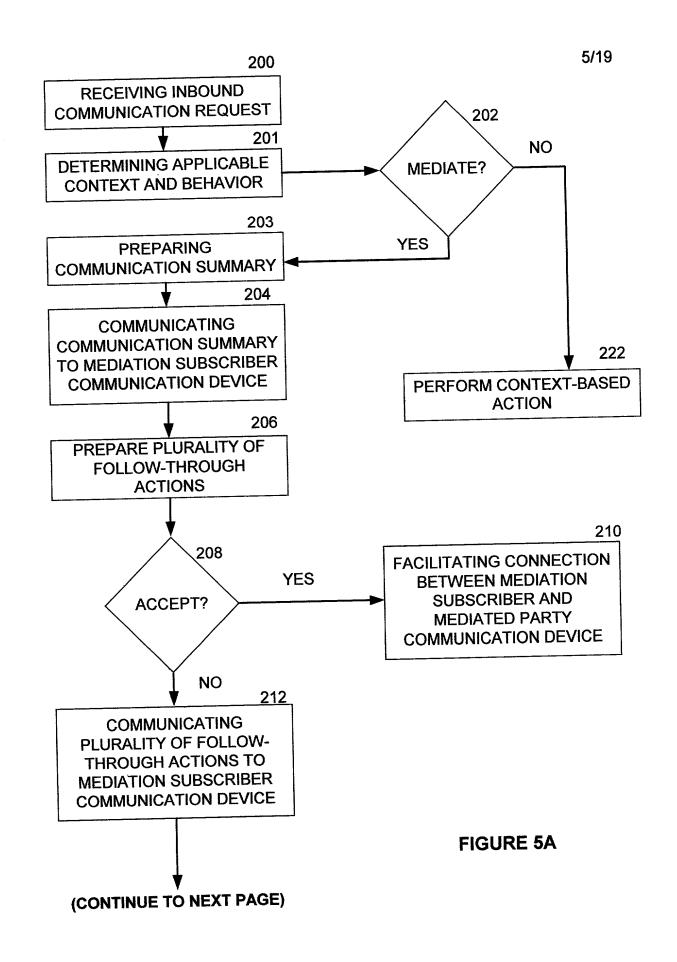


FIGURE 4



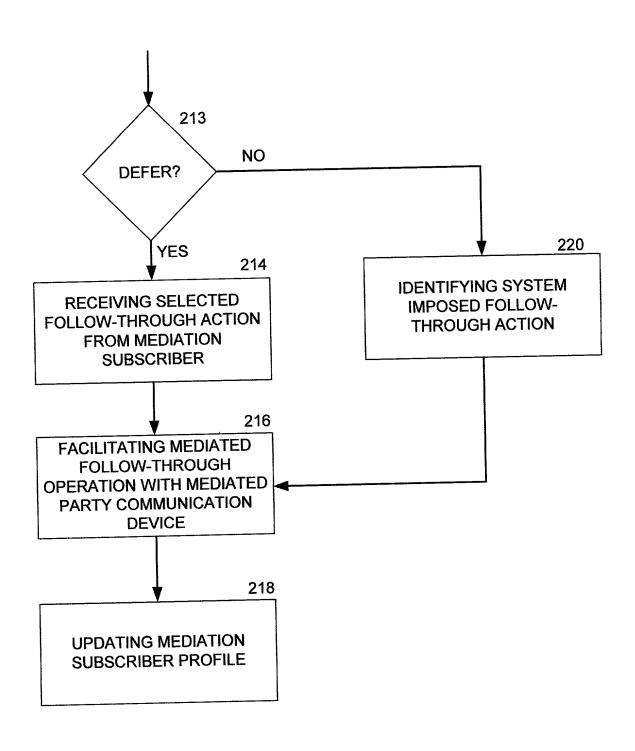


FIGURE 5B

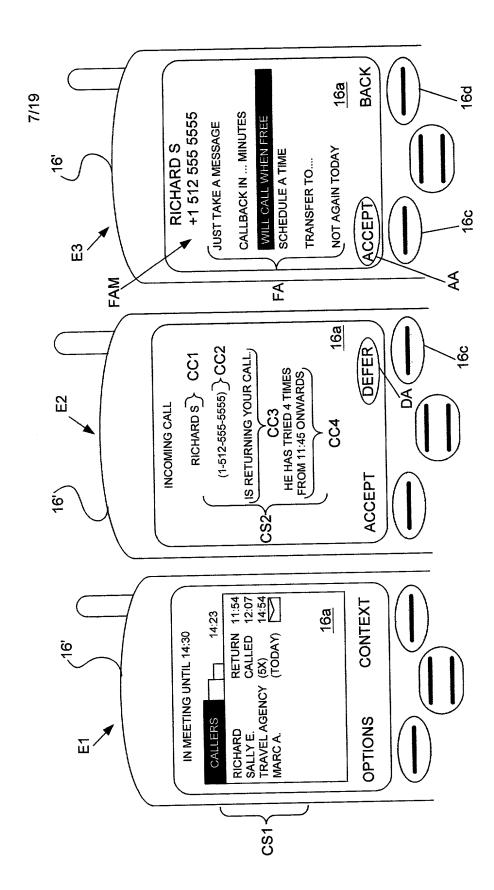


FIGURE 6

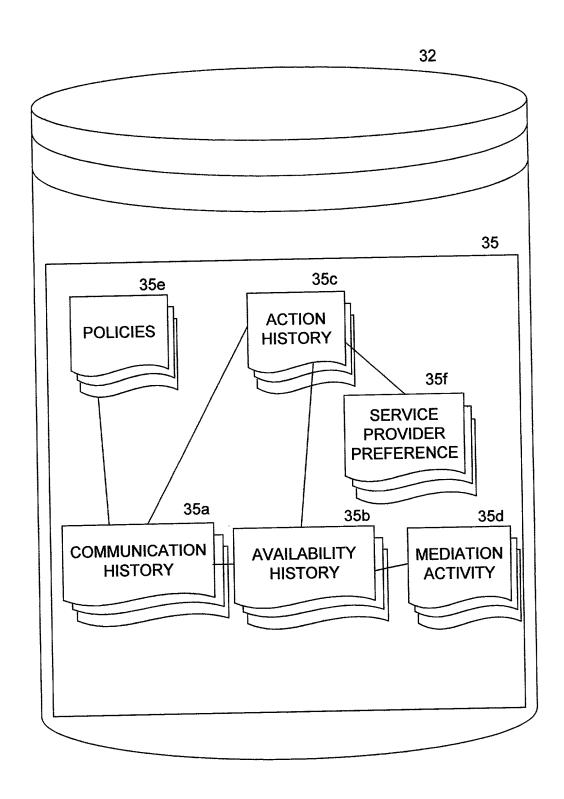


FIGURE 7

## UPDATING MEDIATION SUBSCRIBER PROFILE

ARCHIVING INBOUND COMMUNICATION INFORMATION 220a

ARCHIVING AVAILABILITY
ASSOCIATED WITH INBOUND
COMMUNICATION
220b

ARCHIVING FOLLOW-THROUGH ACTION ASSOCIATED WITH INBOUND COMMUNICATION 220c

220

FIGURE 8

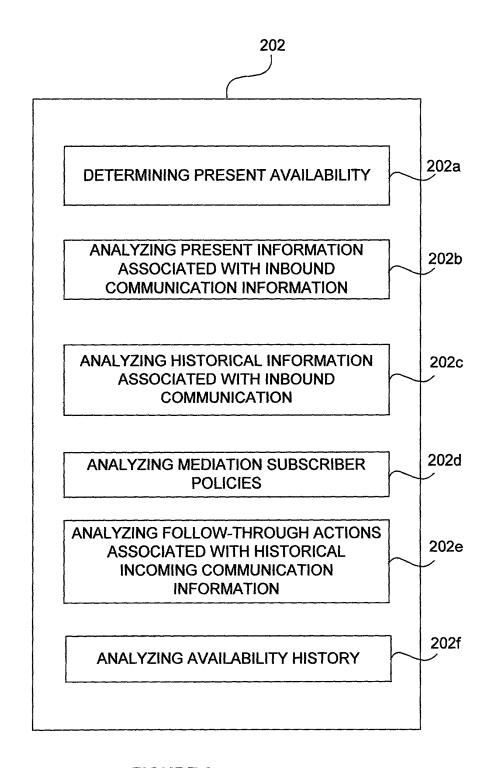
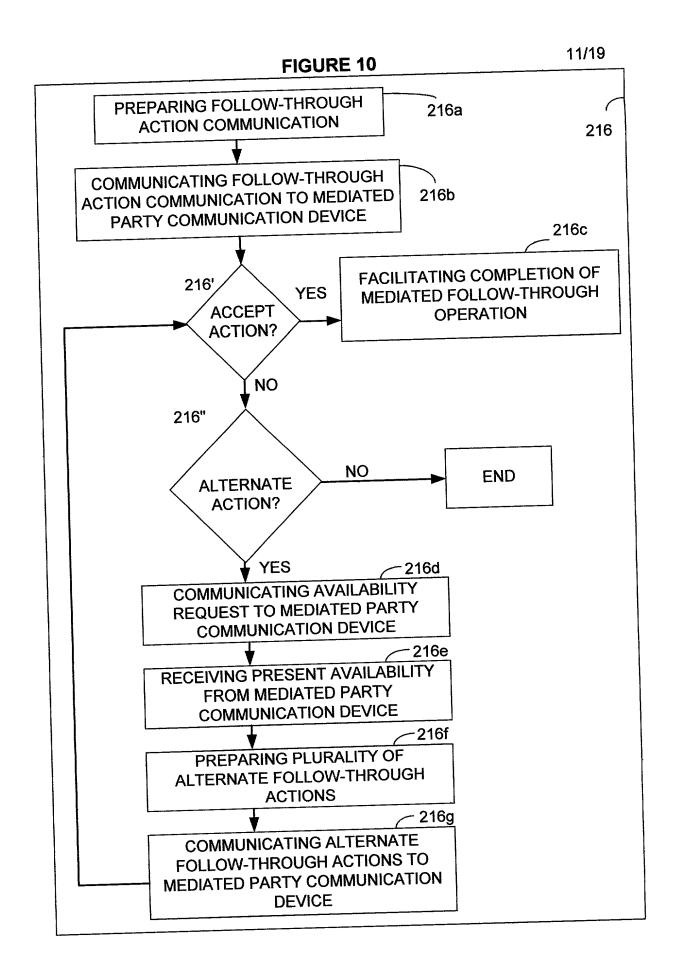
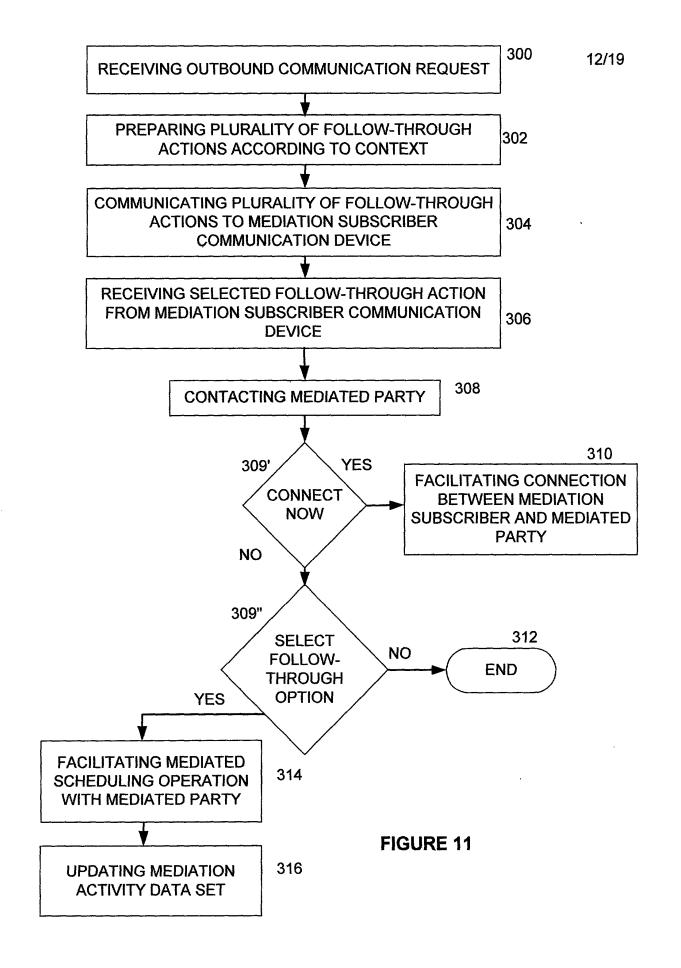
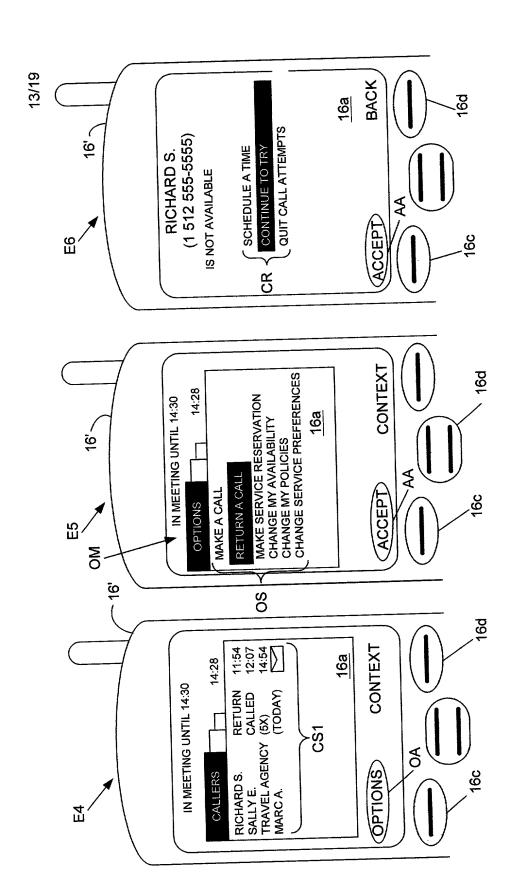


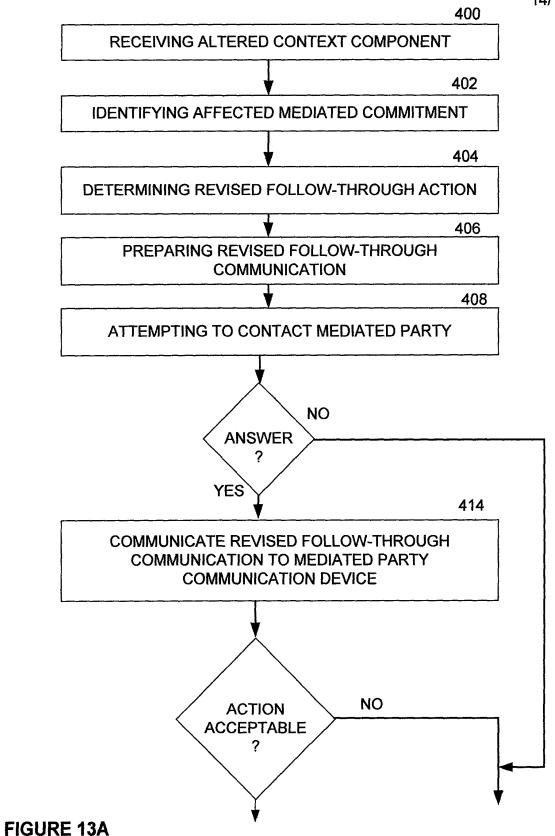
FIGURE 9







**FIGURE 12** 



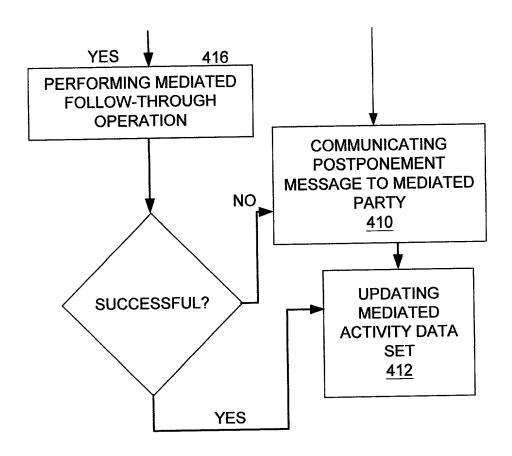
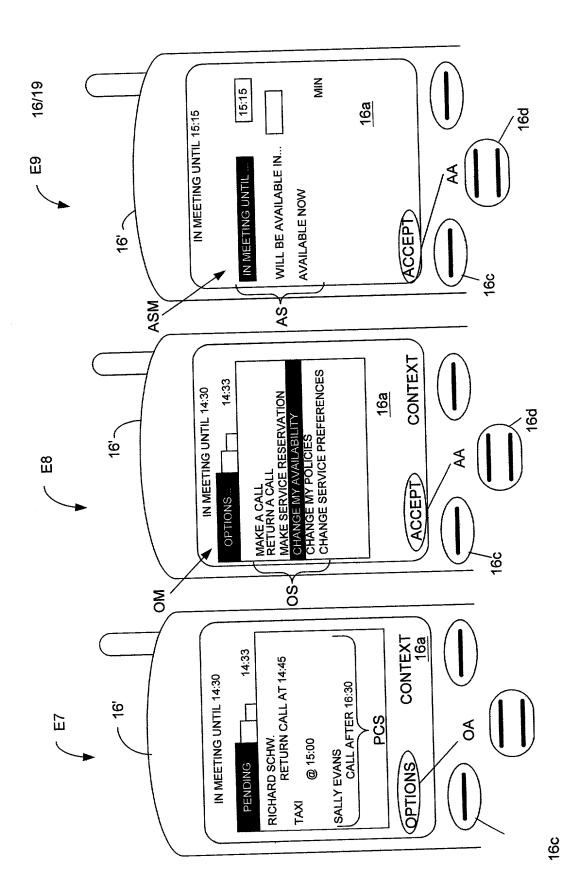


FIGURE 13B



**FIGURE 14** 

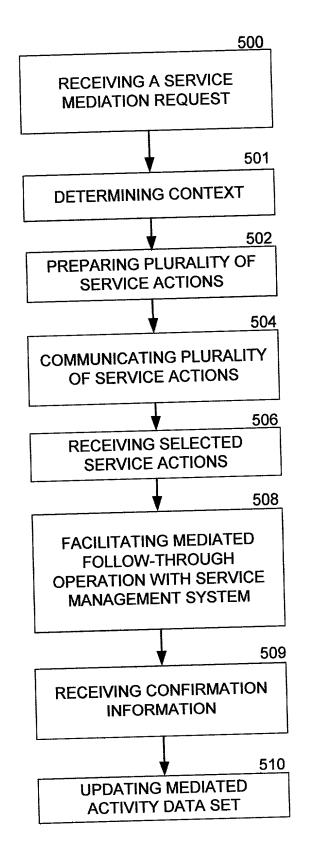


FIGURE 15

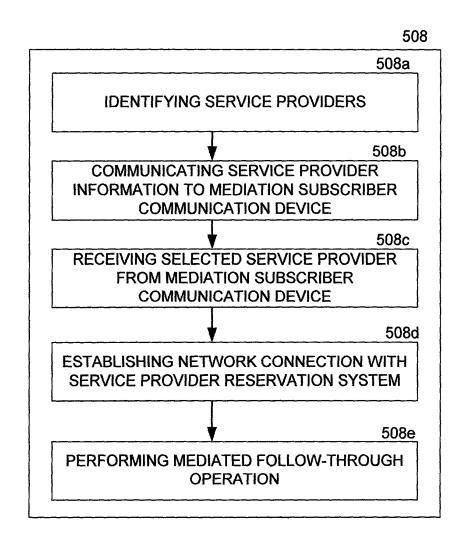


FIGURE 16

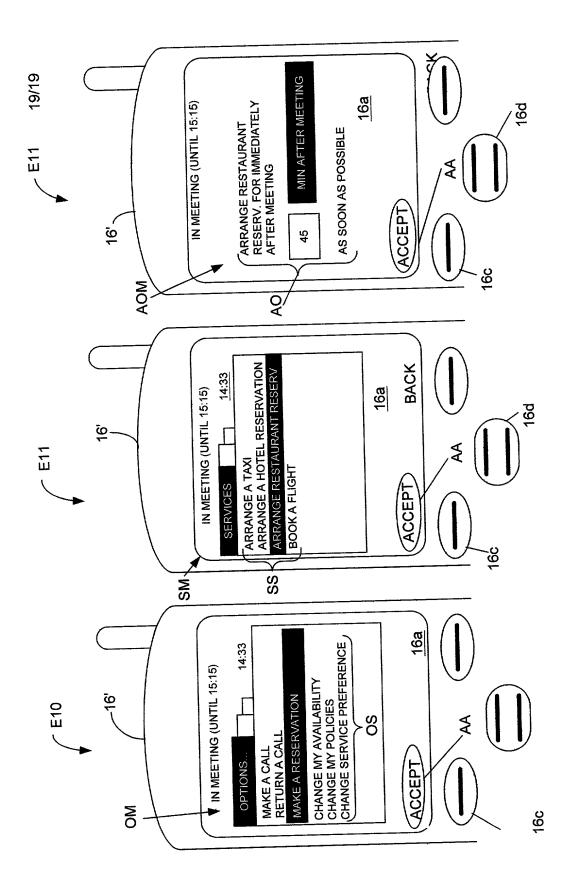


FIGURE 17